

Billing Policy

Thank you for choosing Seneca Healthcare District for your health care services. We want to help you understand our billing process and encourage you to contact us with questions and concerns that you may have regarding your account. You will receive monthly statements for balances reflecting a patient responsibility amount.

Payment of your Balance Due:

Your balance due is payable upon receipt. If you wish to pay by debit, or credit card you may complete the information above and return via mail, visit our website at senecahospital.org/pay, or call our Billing Office at (844) 951-7275. You may also send payment by check or visit our facility to pay by cash in person. Please include your statement number from the front of this bill with any payment you make. If you have questions regarding your statement, balance due, or wish to make a payment over the phone please call our Business Office at (844) 951-7275.

Insurance Updates: If your insurance coverage has recently changed, please contact our Billing Office at (844) 951-7275 to update your record.

Monthly Payment Plans:

If you are not able to pay your entire balance today, please contact our Billing Office at (844) 951-7275 to establish an approved payment plan that will protect your balance from collection activity.

Financial Assistance:

If you do not have medical insurance for this account Seneca offers a financial assistance program for patients who lack or have inadequate insurance and meet specific financial and/or medical criteria. Information is available on our website at senecahospital.org/billpay/ or by contacting our Billing Office at (844) 951-7275.

Help Paying Your Bill:


There are free consumer advocacy organizations that will help you understand the billing and payment process. You may call the Health Consumer Alliances at 888-804-3536 or go to healthconsumer.org for more information.

Hospital Bill Complaint Program:

The Hospital Bill Compliant Program is a state program, which reviews hospital decisions about whether you qualify for help paying your hospital bill. If you believe you were wrongly denied financial assistance, you may file a complaint with the Hospital Bill Compliant Program. Go to HospitalBillComplaintProgram.hcai.ca.gov for more information and to file a complaint.

Contact us:

Bill Inquires/payment/financial assistance: (844) 951-7275

 (844) 951-7275

 199 Reynolds Road, Chester, CA 96020

 info@senecahospital.org

 senecahospital.org