



Patient Portal Registration Guidelines

Self-Enrollment Option:

Step One: Please contact your Hospital Registration Team to obtain your MRN (Medical Record Number).

Step Two: Use this link to access the MDIH Self Enrollment page: <https://myseneca.ighealth.com/self-enroll/>

A screenshot of the "Self-Enrollment for MySeneca" web form. The form is titled "Self-Enrollment for MySeneca" and includes instructions for patients and caregivers. It contains several required fields marked with a red asterisk: First name, Last name, Date of birth (Month, Day, Year), How would you like to verify your account? (with a dropdown menu set to "Personal identifier(s)"), Medical Record Number (MRN), Last four of SSN, and Identity verification (with a checkbox for "I'm not a robot" and a reCAPTCHA logo). A green "Next" button is at the bottom.

Self-Enrollment for MySeneca

Self-enrollment is available for Seneca Healthcare District Hospital patients who are age 13 or older who don't currently have access to MySeneca, which is an online portal where you can view your medical information and connect with your health care team. Complete the form below to start the self-enrollment process.

If you manage the health of a patient, talk to the patient's health care provider during the next visit to receive a personal invitation to MySeneca. Self-enrollment is not currently available to caregivers or guardians.

* Indicates a required field.

* First name

* Last name

* Date of birth

Month Day Year

Select

Enter the year as 4 digits.

* How would you like to verify your account?

Personal identifier(s)

Medical Record Number (MRN)

Last four of SSN

* Identity verification

☐ I'm not a robot

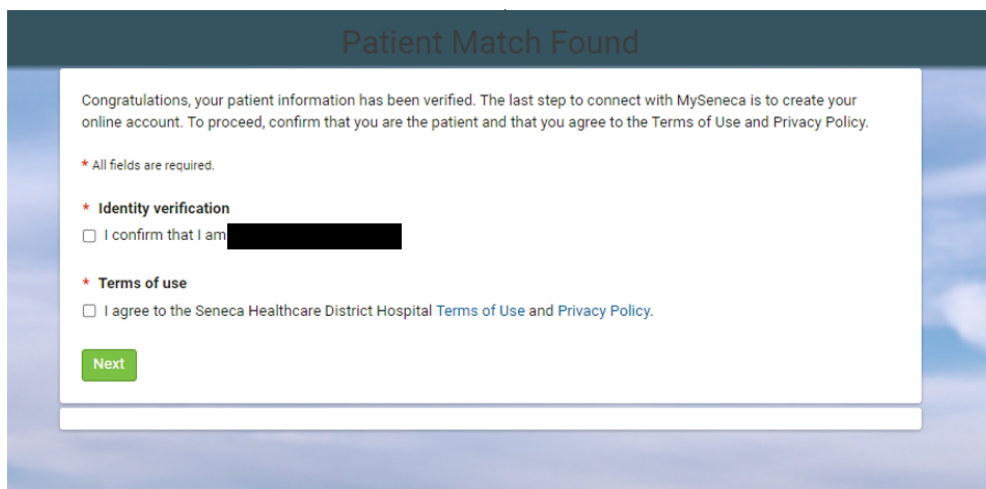
reCAPTCHA

Privacy - Terms

Next

Fill out all fields located above and highlighted with a red *. For Self-Enrollment please select Personal Identifier(s) to verify your account. This is where you will enter the MRN (medical record number) given to you by your Seneca Medical Records Team member at either the Hospital or Clinic or found on your most recent bill or discharge paperwork.

(Insert Image of Patient match found)



Patient Match Found

Congratulations, your patient information has been verified. The last step to connect with MySeneca is to create your online account. To proceed, confirm that you are the patient and that you agree to the Terms of Use and Privacy Policy.

* All fields are required.

* **Identity verification**

☐ I confirm that I am [REDACTED]

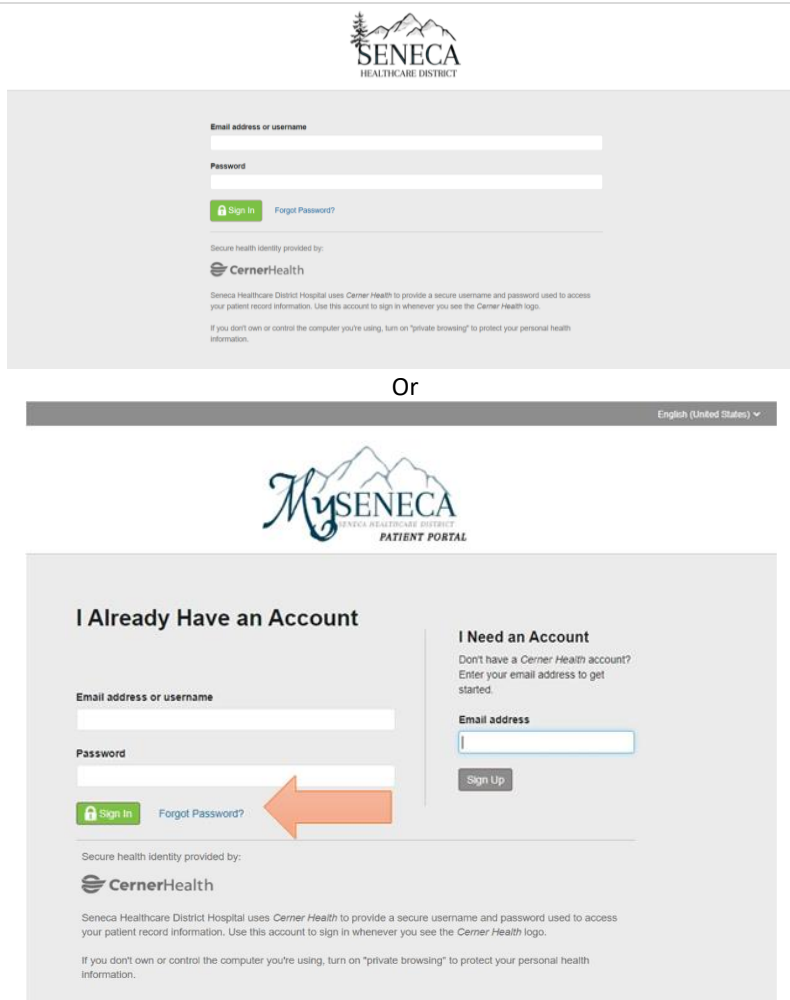
* **Terms of use**

☐ I agree to the Seneca Healthcare District Hospital [Terms of Use](#) and [Privacy Policy](#).

Next

Confirm Information is correct and review terms of use.

Proceed to enter email address and password or



SENECA
HEALTHCARE DISTRICT

Email address or username
Password

Sign In [Forgot Password?](#)

Secure health identity provided by:
CernerHealth

Seneca Healthcare District Hospital uses Cerner Health to provide a secure username and password used to access your patient record information. Use this account to sign in whenever you see the Cerner Health logo.

If you don't own or control the computer you're using, turn on "private browsing" to protect your personal health information.

Or

English (United States) ▼

MySENECA
SENECA HEALTHCARE DISTRICT
PATIENT PORTAL

I Already Have an Account

Email address or username
Password

Sign In [Forgot Password?](#)

I Need an Account


Don't have a Cerner Health account?
Enter your email address to get started.

Email address
Sign Up

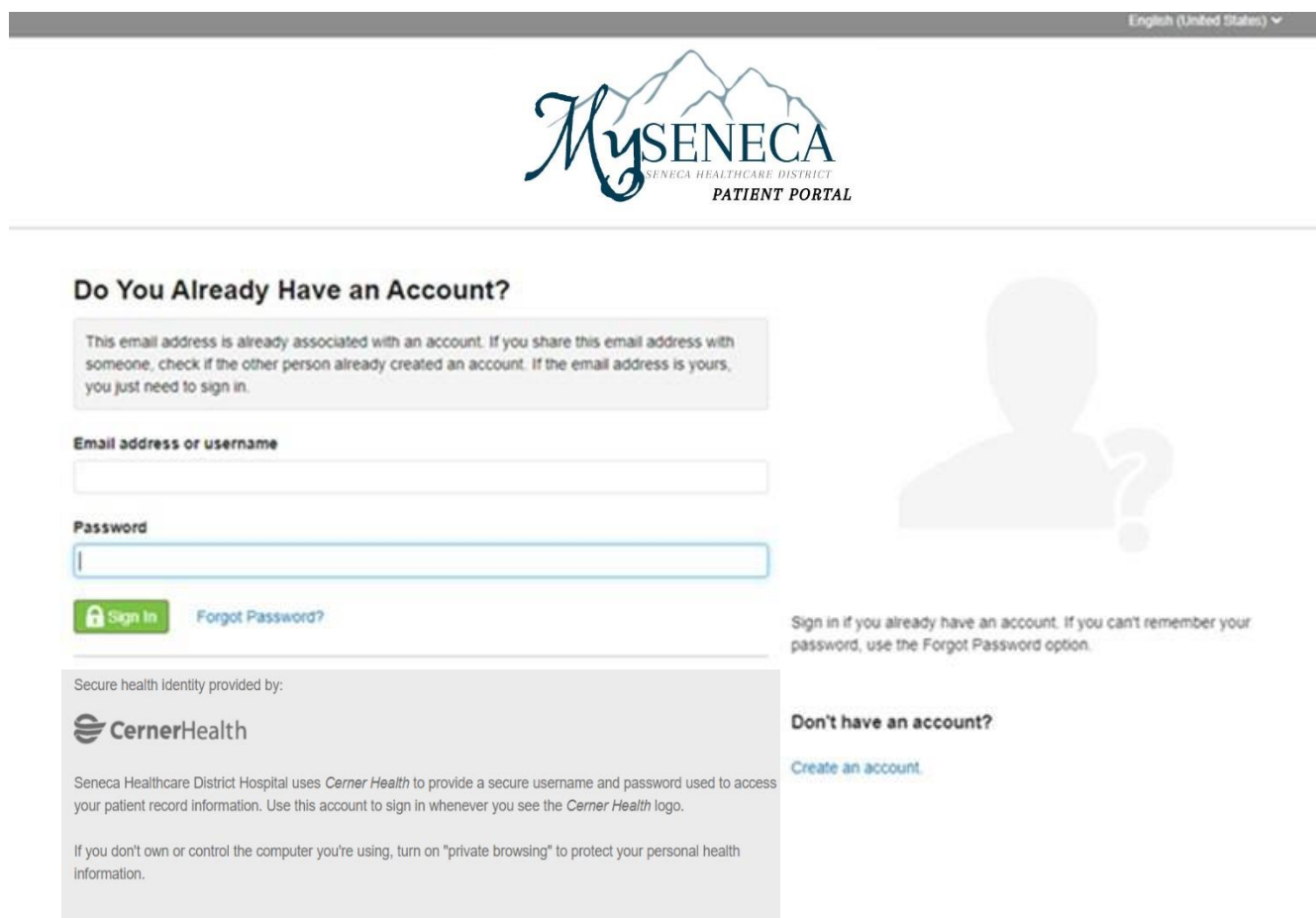
Secure health identity provided by:
CernerHealth

Seneca Healthcare District Hospital uses Cerner Health to provide a secure username and password used to access your patient record information. Use this account to sign in whenever you see the Cerner Health logo.

If you don't own or control the computer you're using, turn on "private browsing" to protect your personal health information.

- If you have already have an account with Seneca Hospital or another hospital organization that uses Cerner, please enter the email address and password associated with that account.
- If you forgot your password, please select the “Forgot Password?” hyperlink. 
- If you do not have an account, enter your email address, and select “Sign Up” to follow the prompts for completion.

If you select the option to create an account and the system locates an account with the email address you’ve entered, the below screen will appear:



English (United States) ▼


MySENECA
SENECA HEALTHCARE DISTRICT
PATIENT PORTAL

Do You Already Have an Account?

This email address is already associated with an account. If you share this email address with someone, check if the other person already created an account. If the email address is yours, you just need to sign in.


Email address or username

Password

 [Forgot Password?](#)

Sign in if you already have an account. If you can't remember your password, use the Forgot Password option.

Secure health identity provided by:

 **CernerHealth**

Seneca Healthcare District Hospital uses *Cerner Health* to provide a secure username and password used to access your patient record information. Use this account to sign in whenever you see the *Cerner Health* logo.

If you don't own or control the computer you're using, turn on "private browsing" to protect your personal health information.

Don't have an account?

[Create an account.](#)

Enroll in the Portal at Hospital Registration or a Health Center:

The staff will take your email and enter it into the new system. This will prompt you to receive the below email to register:

Subject: **Welcome to Your My Seneca Online Health Account**

Hello {USER_FIRST_NAME},

Stay connected with your health care team and access your personal medical information anytime with {SITE_NAME}.

Easily manage your health online by:

- Communicating with your care team
- Checking your latest lab results
- Requesting medication refills and renewals
- Viewing and scheduling your appointments

Sign into {SITE_URL_LINK} to stay up to date.

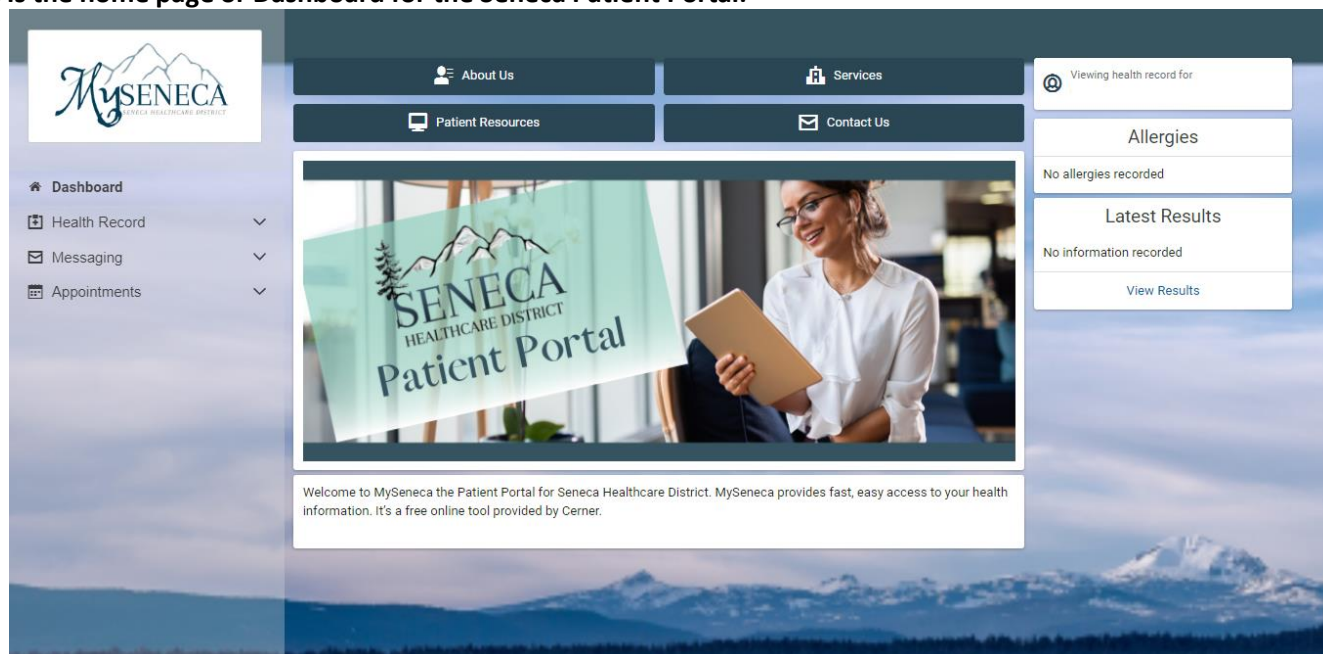
Sincerely,

Seneca Healthcare District

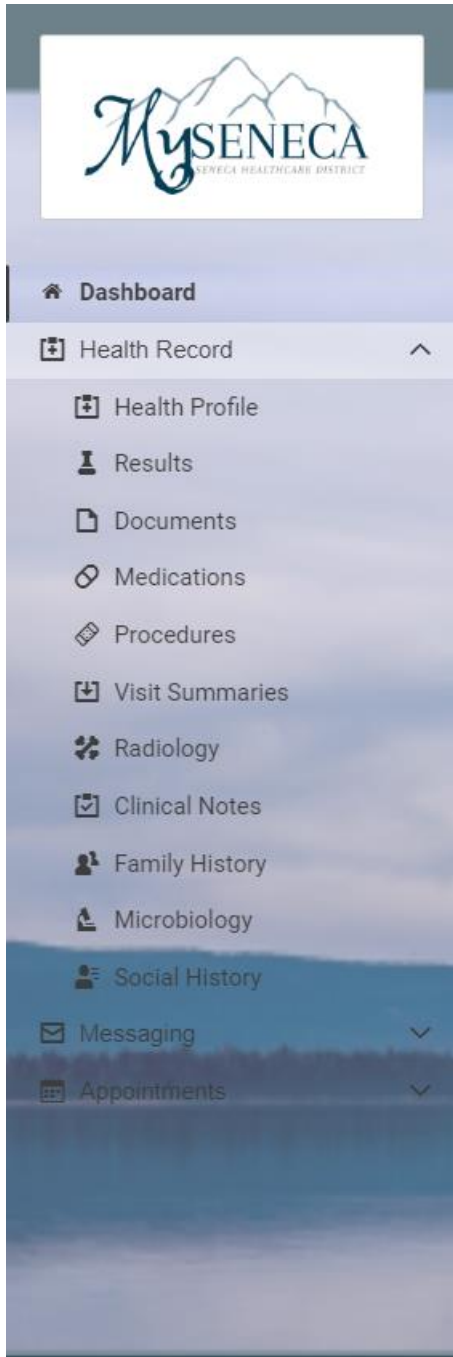
Please do not reply to this message as this was sent from an unmonitored email inbox.

*Remember the answer to the challenge question given at the time of registration to finish the set up process.

This is the home page or Dashboard for the Seneca Patient Portal:




Health Record options listed on the left side of the Patient Portal Dashboard or Screen:




Health Profile

Health Profile

 Viewing health record for

[Print](#)

Current Medications

 Your pharmacy may make changes, so be sure to ask your pharmacist for exact medication instructions.

[Learn More](#)

No information recorded

Immunizations

No immunizations recorded

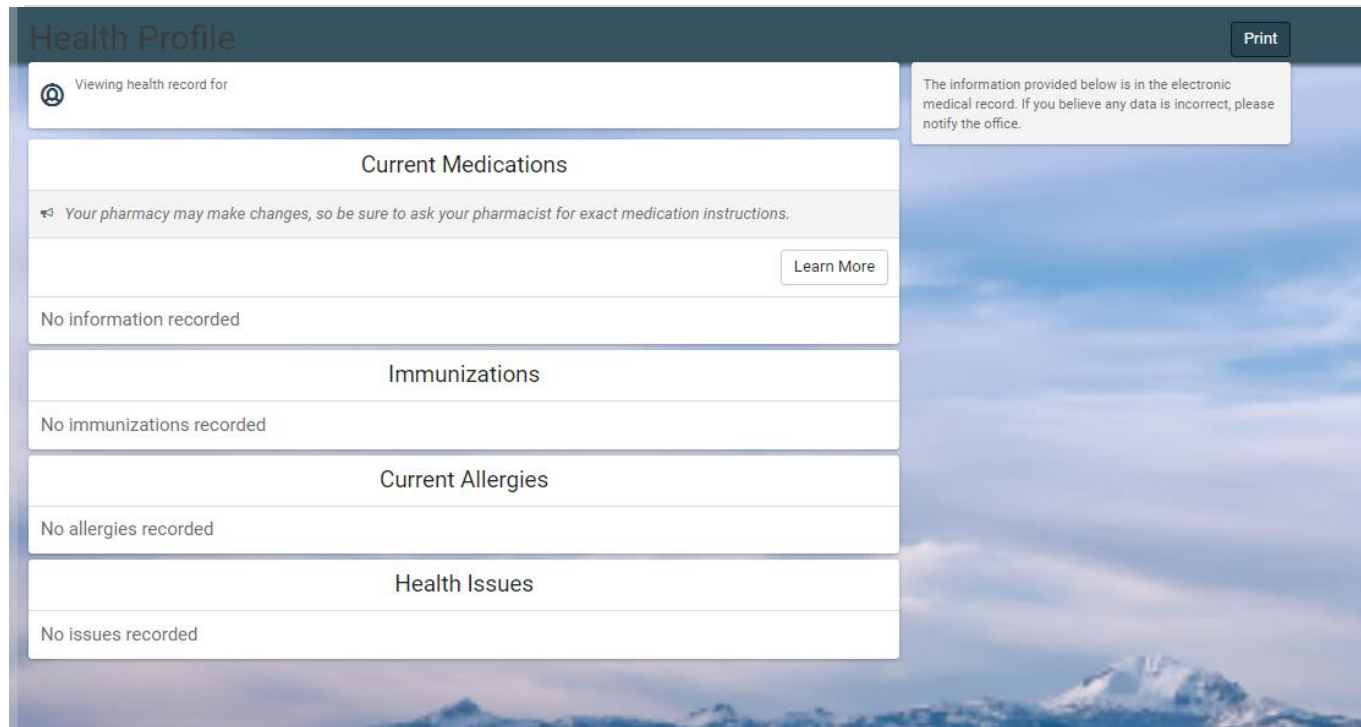
Current Allergies

No allergies recorded

Health Issues

No issues recorded

The information provided below is in the electronic medical record. If you believe any data is incorrect, please notify the office.



More information coming to this section soon!

Authorized Representative Enrollment

The authorized representative will use the patient's birthdate and the answer to their own challenge question that was selected at the time of registration. The authorized rep will fill out their own information to create an account and will need to use a different email address from the patient. If the authorized rep already has their own portal account, they would click on "sign in" in the top right portion of the screen instead of creating a new account. Below is what the authorized representative will fill out when trying to gain access to the minor's patient portal:

This is what the authorized rep will see once they sign in. This is because they did not have their own portal prior to being the authorized rep. They will not see any of their own health information in the port, only the minor they are representing will be shown.

*Authorized Rep now gaining access to their own Patient Portal will use their own birthdate and answer the challenge question that was given at the time of registration.

HealtheLife App

There is an App for smart devices called HealtheLife that you may use to connect you to your portal:



Apple devices:

<https://apps.apple.com/us/app/healthelife/id912509516>

Google Play:

https://play.google.com/store/apps/details?id=com.cerner.iris.play&hl=en_US&gl=US

Patient Portal Account Support

- To visit the new Patient Portal after you've enrolled, click here: <https://myseneca.iqhealth.com/>
- Support for your MySeneca Patient Portal account is available at 833-227-3743