

Patient Portal Registration Guidelines

Self-Enrollment Option:

Step One: Please contact your Hospital Registration Team to obtain your MRN (Medical Record Number).

Step Two: Use this link to access the MDIH Self Enrollment page: <u>https://myseneca.iqhealth.com/self-enroll/</u>

Self-enrollment is ava currently have access connect with your hea	illable for Seneca Healthcare District Hospital patients who are age 13 or older who don't of MySeneca, which is an online portal where you can view your medical information and alth care team. Complete the form below to start the self-enrollment process.
If you manage the hea personal invitation to	alth of a patient, talk to the patient's health care provider during the next visit to receive a MySeneca. Self-enrollment is not currently available to caregivers or guardians.
* Indicates a required fiel	ld.
* First name	
* Last name	
* Date of birth Month	Day Year
Select 🗸	
Enter the year as 4 digits.	
* How would you like	to verify your account?
	Personal identifier(s)
Medical Record Num	ber (MRN)
Last four of SSN	
* Identity verification	n
* Identity verification	

Fill out all fields located above and highlighted with a red *. For Self-Enrollment please select Personal Identifier(s) to verify your account. This is where you will enter the MRN (medical record number) given to you by your Seneca Medical Records Team member at either the Hospital or Clinic or found on your most recent bill or discharge paperwork.

(Insert Image of Patient match found)

Congratulations, your patient information has been verified. The last step to connect with MySeneca is to create your online account. To proceed, confirm that you are the patient and that you agree to the Terms of Use and Privacy Policy.	
* All fields are required.	_
Identity verification I confirm that I am	
* Terms of use	
I agree to the Seneca Healthcare District Hospital Terms of Use and Privacy Policy.	
Next	

Confirm Information is correct and review terms of use.

Proceed to enter email address and password or

<image/>		
<complex-block></complex-block>	SEN HEATHCA	IECA
<complex-block></complex-block>	Email address or username	
<complex-block></complex-block>		
<complex-block><complex-block><text><text><text><text><text></text></text></text></text></text></complex-block></complex-block>	Password	
<text><text><text><text><text><image/><image/></text></text></text></text></text>	Sign In Forget Password?	
<text><text><text><text><image/><image/></text></text></text></text>	Secure health identify provided by:	
<text><text><text><image/><image/></text></text></text>	CernerHealth	
<text><text><image/><image/></text></text>	Seneca Healthcare District Hospital uses Cerner Health to your patient record information. Use this account to sign in v	provide a secure username and password used to access whenever you see the Cerner Health logo.
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<image/>		English (United States) 🛩
Email address or username Email address to get started. Password Email address Password Imail address Secure health identity provided by: Imail address Secure health identity identity is gin in whenever you see the Cerner Health logo. Imail address Secure health identity identity is gin in whenever you see the Cerner Health logo. Imail address Secure health identity id	I Already Have an Account	EXA DITET
Email address or username Fassword Forgot Password? Secure health identity provided by: CernerHealth Seneca Healthcare District Hospital uses Cerner Health to provide a secure username and password used to access your patient record information. Use this account to sign in whenever you see the Cerner Health logo. If you don't own or control the computer you're using, turn on "private browsing" to protect your personal health information.		Don't have a <i>Cerner Health</i> account?
Fassword Email address Fassword Image: I	Email address or username	started.
Password Image: Sign ID Image: Sign ID Forgot Password? Secure health identity provided by: Image: Sign ID Image: CernerHealth Secure health identity provided by: Secure health identity provided by: Image: Sign ID Image: Secure health identity provided by: Image: Sign ID Secure health identity provided by: Image: Sign ID Image: Secure health identity provided by: Image: Sign ID Image: Secure health identity provided by: Image: Sign ID Image: Secure health identity provided by: Image: Sign ID Image: Secure health identity provided by: Image: Sign ID Image: Secure health identity provided by: Image: Sign ID Image: Secure health identity provide by: Image: Sign ID Image: Secure health identity provide by: Image: Sign ID Image: Secure health identity provide by: Image: Sign ID Image: Secure health identity provide by: Image: Sign ID Image: Secure health identity provide by: Image: Sign ID Image: Secure health identity provide by: Image: Sign ID Image: Secure health identity provide by: Image: Sign ID Image: Secure health identide by: Image: Secure health id		Email address
Sign ID Forget Password? Secure health identity provided by: Secure health identity provided by: Secure health identity provided by: Secure health identity by the secure health to provide a secure username and password used to access your patient record information. Use this account to sign in whenever you see the Cerner Health logo. If you don't own or control the computer you're using, turn on "private browsing" to protect your personal health information.	Password	
Bage Init Forget Password? Secure health identity provided by: CernerHealth Senece Healthcare District Hospital uses Cerner Health to provide a secure username and password used to access your patient record information. Use this account to sign in whenever you see the Cerner Health logo. If you don't own or control the computer you're using, turn on "private browsing" to protect your personal health information.	4	Sign Up
Secure health identity provided by: CernerHealth Sence Healthcare District Hospital uses Cerner Health to provide a secure username and password used to access your patient record information. Use this account to sign in whenever you see the Cerner Health logo. If you don't own or control the computer you're using, turn on "private browsing" to protect your personal health information.	Gin In Forgot Password?	
Seneca Health Seneca Healthcare District Hospital uses Cerner Health to provide a secure username and password used to access your patient record information. Use this account to sign in whenever you see the Cerner Health logo. If you don't own or control the computer you're using, turn on "private browsing" to protect your personal health information.	Secure health identity provided by:	
Seneca Healthcare District Hospital uses Cerner Health to provide a secure username and password used to access your patient record information. Use this account to sign in whenever you see the Cerner Health logo. If you don't own or control the computer you're using, turn on "private browsing" to protect your personal health information.	⊖ Cerner Health	
If you don't own or control the computer you're using, turn on "private browsing" to protect your personal health information.	Seneca Healthcare District Hospital uses Cerner Health to provide a s your patient record information. Use this account to sign in whenever y	ecure username and password used to access ou see the <i>Cerner Health</i> logo.
	If you don't own or control the computer you're using, turn on "private t information.	prowsing" to protect your personal health

- If you have already have an account with Seneca Hospital or another hospital organization that uses Cerner, please enter the email address and password associated with that account.
- If you forgot your password, please select the "Forgot Password?" hyperlink.
- If you do not have an account, enter your email address, and select "Sign Up" to follow the prompts for completion.

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If you select the option to create an account and the system locates an account with the email address you've entered, the below screen will appear:

Mysene seneca healthcare PATIEN	English Qualed State
Do You Already Have an Account?	
This email address is already associated with an account. If you share this email address with someone, check if the other person already created an account. If the email address is yours, you just need to sign in.	
Email address or username	
Password	
Sign In Forgot Password?	Sign in if you already have an account. If you can't remember your password, use the Forgot Password option.
Secure health identity provided by:	
CernerHealth	Don't have an account?
Seneca Healthcare District Hospital uses Cerner Health to provide a secure username and password used to access your patient record information. Use this account to sign in whenever you see the Cerner Health logo.	Create an account.
If you don't own or control the computer you're using, turn on "private browsing" to protect your personal health information.	

Enroll in the Portal at Hospital Registration or a Health Center:

The staff will take your email and enter it into the new system. This will prompt you to receive the below email to register:

Subject: Welcome to Your My Seneca Online Health Account

Hello {USER_FIRST_NAME},

Stay connected with your health care team and access your personal medical information anytime with {SITE_NAME}.

Easily manage your health online by:

- Communicating with your care team
- Checking your latest lab results
- Requesting medication refills and renewals
- Viewing and scheduling your appointments

Sign into {SITE_URL_LINK} to stay up to date.

Sincerely,

Seneca Healthcare District

Please do not reply to this message as this was sent from an unmonitored email inbox.

*Remember the answer to the challenge question given at the time of registration to finish the set up process.

This is the home page or Dashboard for the Seneca Patient Portal:



Health Record options listed on the left side of the Patient Portal Dashboard or Screen:

Myseneca United Heaterficiate District
Seneca HEALTHCARE DISTRICT

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A Dashboard

Health Record

- 🗄 Health Profile
- I Results
- Documents
- Procedures
- 🕑 Visit Summaries
- 🗱 Radiology
- 🖸 Clinical Notes
- Family History
- A Microbiology
- Social History
- Messaging

E Appointment

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Health	Profile	9
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	Print
Viewing health record for	The information provided below is in the electronic medical record. If you believe any data is incorrect, please notify the office.
Current Medications	
Your pharmacy may make changes, so be sure to ask your pharmacist for exact medication instructions.	
Learn More	e
No information recorded	
Immunizations	
No immunizations recorded	
Current Allergies	
No allergies recorded	
Health Issues	and the second se
No issues recorded	Defense of the second se
	1100
A rear Arrived	The second se

More information coming to this section soon!

Authorized Representative Enrollment

The authorized representative will use the patient's birthdate and the answer to their own challenge question that was selected at the time of registration. The authorized rep will fill out their own information to create an account and will need to use a different email address from the patient. If the authorized rep already has their own portal account, they would click on "sign in" in the top right portion of the screen instead of creating a new account. Below is what the authorized representative will fill out when trying to gain access to the minor's patient portal:

		001110 10	risopital
information kept in	ospital is y our electr	our online connection to onic health record. You can also	Hospital. Here you can see the health and visit access an expanding number of online health services.
Answer the	Secu	rity Question	
By verifying your in	formation	with Hospital, y	ou help us keep our medical record information secure.
Date of birth			
Month	Day	Year	
January 🔽	1	2003	
Enter the year as 4 dig	ets.		
Last four digits of y	our SSN		
The answer to this sec	urity verifica	tion question may have been provide	d when you were invited to join.
I agree to th		Hospital Terms of Use and	Privacy Policy.
		and the second se	

This is what the authorized rep will see once they sign in. This is because they did not have their own portal prior to being the authorized rep. They will not see any of their own health information in the port, only the minor they are representing will be shown.

Create an Account	Secure health identity provided by:
d fields are required.	CernerHealth
First name	Camer Mailth uses a secure los is and consumed to access
mom	information about your health. If you don't own or control the computer
Last name	you're using, tum on "private browsing" to protect your personal health information.
zzlest	
imail address	
i@gmail.com	
Re-enter email address	
)gmail.com	
Date of birth	
Month Day Year	
January 🔽 1 1980	
Enter the year as 4 slights.	
Denider	
Female	¥
Usemane	
Password	
Strong paseword	
Re-enter password	
Security question	
What is the name of your favorite childhood friend?	2
Security answer	
to regree to see Gener means renns of Use and Privacy Policy.	

*Authorized Rep now gaining access to their own Patient Portal will use their own birthdate and answer the challenge question that was given at the time of registration.

HealtheLife App

There is an App for smart devices called HealtheLife that you may use to connect you to your portal:



Apple devices: https://apps.apple.com/us/app/healthelife/id912509516

Google Play:

https://play.google.com/store/apps/details?id=com.cerner.iris.play&hl=en_US&gl=US

Patient Portal Account Support

- To visit the new Patient Portal after you've enrolled, click here: <u>https://myseneca.iqhealth.com/</u>
- Support for your MySeneca Patient Portal account is available at 833-227-3743