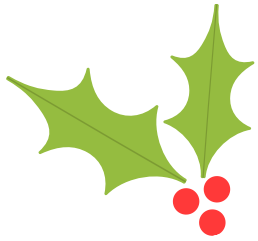


# Seneca Healthcare District

# NEWSLETTER

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## HAPPY HOLIDAYS

BY SHAWN MCKENZIE, CEO



### A Gift of Trust

No need to point out that the past year has been an amazing series of events and activities as it pertains to Seneca's place in our community. Your continued efforts, and our constant focus on delivering compassionate care with a smile has changed the tide of public sentiment and solidified for generations Seneca's future for providing healthcare to Lake Almanor Basin.

On November 8th of this year, our community delivered a gift through the ballot box and a resounding vote of confidence and trust in Seneca Healthcare by approving the funding measure represented by "Measure B". With 80% in favor, our community sent us a message that we are seen as an integral part of this community and our future of providing quality care will be one supported by a new hospital as the center point of our healthcare campus.

We must humbly embrace this gesture of confidence and continually seek new ways to provide the highest level of care and patient experience for all those we serve.

So, as we lead into the holiday season and the new year, please know that your efforts and commitment is not going unnoticed.

Happy Holidays!

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# NOTES & NEWS



It's Time For A

## HOLIDAY party!

Timber House  
501 Main Street, Chester

DEC 22ND



6:30-9 PM

+1s welcome, no children please

Appetizers | No-Host Bar | Games  
Pinning of Anniversary Pins

RSVP by December 9th



Employee Appreciation Gifts  
have been ordered and  
will be handed out at the  
Holiday Party!

### DECEMBER WORK ANNIVERSARIES

#### 1 Year

December 20th - Stacey McGarity

#### 2 Years

December 7th - Chelssa Outland

#### 4 Years

December 17th - Scott Enos

#### 5 Years

December 11th - Adrienne Vaughn

#### 6 Years

December 7th - Lovena Smith

#### 10 Years

December 7th - Carolina Martin

#### 14 Years

December 2nd - David Vindiola

#### 17 Years!

December 8th -  
Talina Schier

Happy holidays

### AWESOME NRC COMMENTS... *great job, staff!*

Admitting nurse was great and when we got to the back rooms they were all very sweet and caring. Doctor took care of us in record time. Thank you!

The care and communication was over and above what I expected. Everyone that we came in contact with was professional and compassionate. ★

I would like to thank all the staff at the Emergency department for being so prompt with my care and urgency. If it wasn't for Dr. Nielsen and his team I wouldn't have received the services I needed!

★ This was the best staff from check in to check out. Kindness was the most sincere. Everybody was wonderful. ★

Front office staff, Renee in particular, is outstanding! Effective and efficient, great sense of humor and caring attitude. ★

The staff processed me quickly and professionally. They took me in right away and did the test. Everyone was professional and friendly.

# The Staff Corner

## Employee of the

Month: *Jenny Maynard*



DECEMBER EMPLOYEE OF THE MONTH

Jenny is an extremely hard working and reliable employee. She volunteers to work extra shifts and hours when we are short staffed. She is pleasant and friendly to staff and the Residents. Jenny has an outstanding work ethic. She sets an example to other employees of what it means to be a true team player. On several occasions, she has worked multiple positions in the kitchen in a single day, starting as the AM kitchen helper, then transferring to the PM cook without missing a beat. She is able to think on her feet when it comes to food substitutions and provide the Residents and patients with nutritious meals. I have received several compliments from the Residents and patients about how flavorful her meals taste. She is very knowledgeable about the Residents' likes and dislikes, and does her best to adhere to them. Jenny is outstanding with helping to keeping the kitchen clean. Jenny also helps me by keeping our "cheat sheets" up to date in the kitchen, which we use to help train new employees. I can count on her to train new employees, and she is very thorough with her training techniques. Jenny practices our Core Values on a daily basis. She is Compassionate, Respectful, Accountable, Innovative, Resourceful, Curious, and Trustworthy. She puts out Quality meals, and practices Safety while doing so. She is always thinking about how to improve our department for efficiency and cleanliness. Thank you, Jenny!

Nominated by: Andrea Kelly, CDM

*Q&A with Jenny*

**As an employee of Seneca, you have demonstrated our Seneca Core Values. What would you recommend others to do to demonstrate these Core Values as well?**

Show up on time, work, be respectful, help out, be a team player, stay on task, and have fun!

**What qualities do you possess that make you stand out as an excellent team member at Seneca?**

I am willing to work extra days and hours and I'm honest and reliable.

**What have been your biggest accomplishments on our team?**

I started out part-time as a dishwasher and am now a full-time Cook. I train people and am the main PM Cook Trainer.

**Who are some of your biggest inspirations within the company?**

Marty Robie and Andrea Kelly.

**What's the most unique part about working here?**

I love that I get to have creativity within the guidelines of cooking, and have fun while doing it.

**How have you grown professionally over the last several years?**

I take initiative now on what needs to be done and take extra shifts as needed.

**What are your career goals?**

Not sure at this time but if I was to be here in 5 years, I'd like to see forward momentum as Lead Cook or even a managerial position.

**Why do you love working at Seneca Healthcare District?**

It's an easy, year-round, full-time job that pays well. What more could I ask for?

## New Employees: November



**Latasha Lindsey**  
Certified Nursing Assistant



**WELCOME TO  
SENECA HEALTHCARE  
DISTRICT**



**Neal Cline**  
Registered Nurse

# Departmental Updates

## FINANCE

BY KRISTIN COURTRIGHT, ACCOUNTING SUPERVISOR

As we approach 2023, it is our goal to bring the remainder of our employees on board with ADP. Though this has been a strongly encouraged option up to this point, as of January 1, 2023, it will now be required in order to process any PTO, Sick Leave, and Unpaid Time Off Requests.

Jennie and I will be available at the below time and location in order to help any employee log in and get trained in the system:

**Tuesday, December 13th**  
**Between 12 noon and 2pm**  
**Clinic - cubicle area**

We hope to answer any questions and assist in any way possible to make the process quick and easy! As we are sympathetic to the fact that some may not have access to stable internet connections at home, there is a computer accessible in the Clinic cubicle area to any employee in need of it.

In addition to the set date and times mentioned, if any ADP assistance is required, please feel free to come by either my office or Jennie's office and ask!

As an additional note, I want to thank Janelle Hardig for her spectacular work on the Multiview implementation. It would not have happened without her. Thank you, Janelle!



## PR/MARKETING

BY CHELSSA OUTLAND, PR/MARKETING DIRECTOR

***Please Join the Administration in Welcoming our New Locum Provider Dr. Joseph Russo.***

Dr. Joseph Russo, a family practice locums' provider, has joined our primary care team, replacing Dr. Iris Baccam. We are excited to have him as part of the team for the next 3 months.

Dr. Russo is a primary care provider with over 20 years of experience in Family Medicine. He has recently returned from Hawaii and is excited to be here and enjoy winter in our wonderful area.

Please Welcome Dr. Russo as you see him around campus!

## HUMAN RESOURCES

BY JENNIE MATHEWS, DIRECTOR OF HR

One of our AFLAC Representatives, Jasmine Rodriguez, will be onsite at the below days/times to enroll any employees with an AFLAC plan or answer any questions. I highly encourage new hires to visit with her to find out about the plans available as we are in an open enrollment period.

**Thursday, Dec 15th: 8am - 5pm**  
**Friday, Dec 16th: 8am - 1pm**

She will be located in the Lake Almanor Clinic Conference Room. You can sign up for an available time slot by reaching out to me, or stop by on a drop-in basis.

Please reach out to me with any questions!

### Compliance or Privacy Reporting

If you have privacy or compliance concerns to report, please call:

**Charlene Almocera**  
**(530) 258-0305/Internal Ext. 1002**

To report anonymously, please leave a message at:  
**Compliance Hotline**  
**(530) 258-1166 / Internal Ext. 1013**

We also have blank compliance forms for you to complete and drop into one of the Compliance Drop Boxes next to each Time Clock. Concerns or reports submitted are all investigated without fear of retaliation to the reporting employee. We prefer that you leave your name so that Compliance can respond to you timely with the status of your report as some issues may take longer to investigate and work through remediation.

The FRC LVN students completed their clinical time with us. Thank you to everyone who engaged with them and provided them a fun and comfortable learning environment. We look forward to having them back next fall.