Financial Assistance

Seneca Healthcare District adopted the following options to assist patients who cannot otherwise afford health care: Payment Plan Agreements (PPA), Prompt Pay Discount, Patient Responsibility Discount, and Charity Care.

There are organizations that will help patients understand the billing and payment process - *Chester Wellness Center (530) 283-6307 Ext 2*

Payment Plan Agreements (PPA)

Seneca Healthcare District offers patients an affordable option to pay their bill over time. All patients have access to an interest free payment plan. PPA’s include the option to combine family accounts into one monthly payment, and the ability to add future accounts. Contact our Billing Office for more information:

Monday - Friday

8:00am to 6:00pm

Phone: (855) 896-6853

Fax: (509) 628-5272

Patient Responsibility Discount

You may be eligible to receive a 20% discount if the total amount due is paid in full by the due date on your statement.

* Applies to balances due of $100.00 or more
* Available to all patients with commercial insurance and/or Medicare\*

\*Centers for Medicare & Medicaid services, HHS Regulations [42 C.F.R. Sections 435.831 (d)] prohibits discounts to Medi-Cal recipient’s share of cost.

Contact our Billing Office for more information:

Monday - Friday

8:00am to 6:00pm

Phone: (855) 896-6853

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Prompt Pay Discount

Is available to all patients who either are uninsured or do not wish to bill their insurance for services rendered.

Receive a 20% discount at time of service for payment in full. Speak with the office receptionist for more information.

Charity Care

Is available to all patients who either are uninsured or underinsured who have received services at Seneca Healthcare District and/or The Lake Almanor Clinic, who meet the guidelines of the policy and agree to its terms. A sliding fee schedule based on the HHS Poverty Guidelines will be used to determine the qualifying income level(s) for the discount. These guidelines are subject to change annually.

Patients interested in this service may request an application at any front-end service desk, print out online, or by contacting our Billing Office at (855) 896-6853.

Completed applications with required supporting documentation may be retuned in person at 199 Reynolds Road, Chester CA 96020 or via mail at PO Box 1460, Chester CA, 96020